

# PRAGAT SHAH

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## PROFESSIONAL SUMMARY

Business Analyst Student (MBA – Business Analytics) with **2+ years of professional experience** at **Accenture** in DevOps and cloud environments. Strong expertise in **SQL, Python, Advanced Excel**, and **Power BI** for data analysis, dashboarding, and business reporting. Experienced in working with **large datasets**, identifying patterns, performing **root cause analysis**, and **delivering actionable insights** to improve business performance. Demonstrated ability to take **ownership**, solve **complex operational problems**, and collaborate with cross-functional stakeholders.

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## SKILLS

- **Data Analysis:** SQL, Python (pandas, matplotlib), Excel
  - **Data Visualization:** Power BI, Tableau, dashboard creation
  - **Advanced Excel:** Pivot Tables, XLOOKUP, data cleaning, automation
  - **Analytics Techniques:** Data wrangling, trend analysis, correlation, regression
  - **Business Skills:** Problem solving, stakeholder communication, reporting, insights generation
  - **Tools & Technologies:** AWS, Docker, Kubernetes, CI/CD pipelines
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## PROFESSIONAL EXPERIENCE

### Software Engineering Analyst

Accenture – Pune | Dec 2022 – Mar 2025

- **Managed cloud infrastructure** supporting **1000+ daily transactions** ensuring system reliability
- **Reduced** deployment **time by 40%** by optimizing **CI/CD pipelines** using GitHub Actions.
- **Improved** release **efficiency by 30%** through automation of deployment workflows
- **Reduced** incident **resolution time by 25%** using monitoring tools like Dynatrace and CloudWatch
- **Improved** deployment **success rate by 20%** by collaborating with cross-functional teams

### Analytical & Business Impact Contributions:

- **Analyzed** system logs and performance metrics to identify recurring issues, **reducing downtime by 15%**
  - **Developed** monitoring **dashboards** and alerts, **improving** proactive **issue detection by 35%**
  - Translated **technical data into business insights** for stakeholders and decision-makers
  - **Identified bottlenecks** in deployment pipelines and improved operational efficiency
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## EDUCATION

**MBA – Business Analytics (Pursuing)** | AUG 2025 – MAY 2027

- MIT World Peace University (MIT WPU), Pune | CGPA: 8.33 (Current)

**Bachelor of Engineering – Electronics & Telecommunication** | APR 2022

- SPPU | Sinhgad College of Engineering, Pune | CGPA: 8.77
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## CERTIFICATIONS

- **Microsoft Certified:** Azure Fundamentals
  - **NVIDIA:** Fundamentals of Deep Learning
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## **ANALYTICS PROJECTS**

### **Sales & Customer Insights Dashboard**

- Analyzed datasets of **10,000+ records** to identify customer behavior and sales trends
- Developed interactive dashboards using **Power BI, improving efficiency by 40%**
- **Automated** reporting processes using **Excel**, reducing **manual effort by 30%**
- Provided actionable insights to support data-driven business decisions

### **Excel & SQL Data Analysis Project**

- Performed data extraction, transformation, and analysis using **SQL and Excel tools**
- Improved data retrieval **efficiency by 35%** through optimized SQL queries
- Built Excel dashboards using Pivot Tables and formulas, **reducing time by 25%**

### **Business Analytics Case Study**

- Applied statistical techniques such as correlation and regression to analyze business scenarios
- Identified key improvement areas resulting in **15–20% potential performance gains**
- Presented findings using structured reports and visual storytelling

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## **LANGUAGES**

English | Hindi | Marathi | Gujarati | German (Beginner)

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